



# OPTIMIZING THE SAP TM OPTIMIZER FOR RETAIL

Anette Götz | SAP TM Lead Architect

# AGENDA

01/ Introduction

02/ The Challenge

03/ Optimizing Retail Store Delivery with the  
SAP Transportation Management (TM) Optimizer

04/ Optimizing the Optimizer

05/ Wrap up and Q&A



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**02/ The Challenge**

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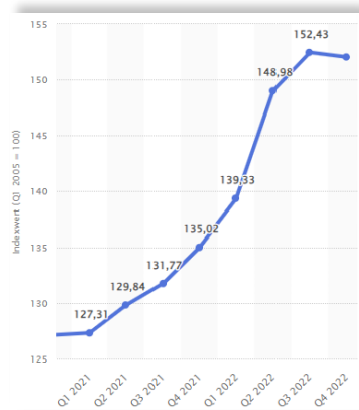
05/ Wrap up and Q&A



# The Challenge



European **road transport prices** broke new records in 2022



**+13%**

in Europe

**+18%**

in Germany



**Increasing demands** of customers and retail stores regarding **service level and delivery frequency**



Sources:

2022 Road Freight Market Insights Report, Sennder  
Price index freight rates Germany 2021-2022, Statista Research Department

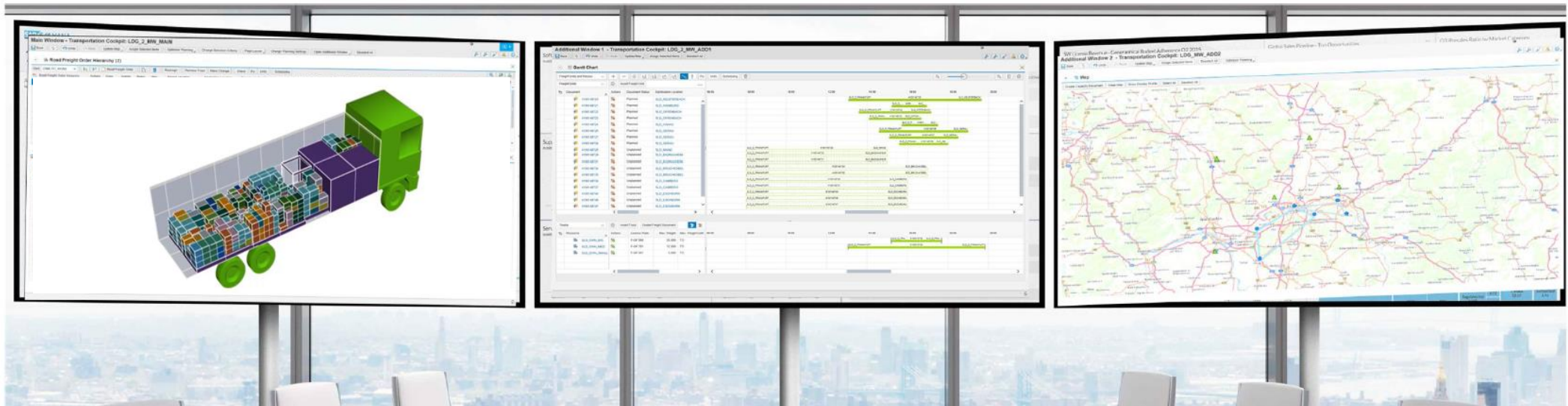
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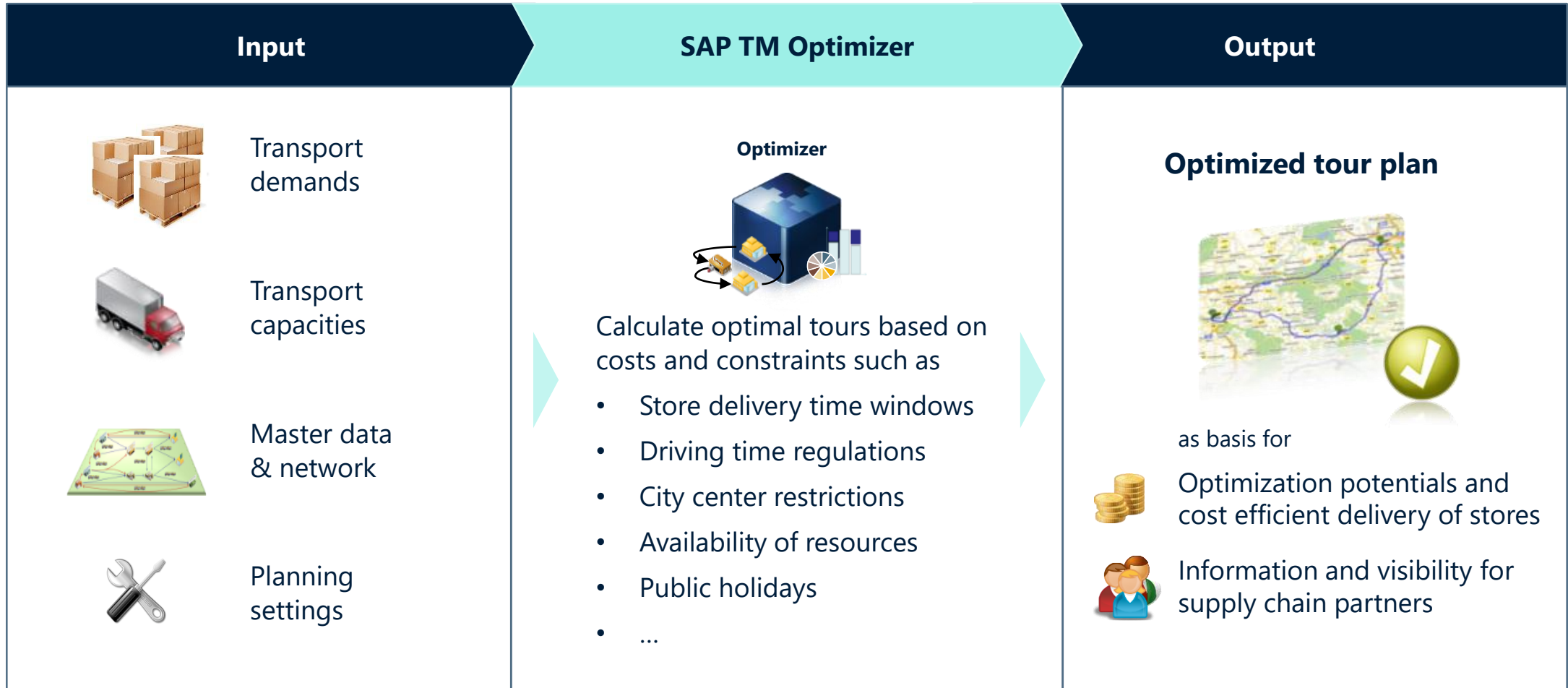
# Optimizing Retail Store Delivery with the SAP TM Optimizer

- Overcome the challenge of high transport costs and rising customer demands with SAP Transportation Management (SAP TM), **SAPs state of the art transportation management system** (TMS), rated as a leading TMS by **Gartner** and **ARC Advisory Group**
- SAP TM comes with a multitude of features for all transport modes, cargo, industries and scenarios. For planning, an **optimization engine** can dynamically create optimal tours, minimizing overall costs while considering all relevant constraints.



Sources:  
Leader's Quadrant of Gartner Magic Quadrant 2023

# Optimizing Retail Store Delivery with the SAP TM Optimizer



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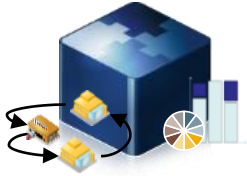
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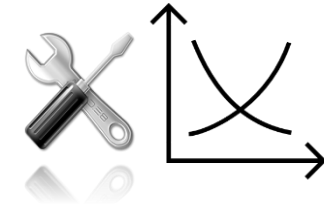
# Why Do We Need to Optimize the Optimizer?

Optimizer



The SAP TM optimizer is a flexible **heuristic algorithm** working based on **internal planning costs**.

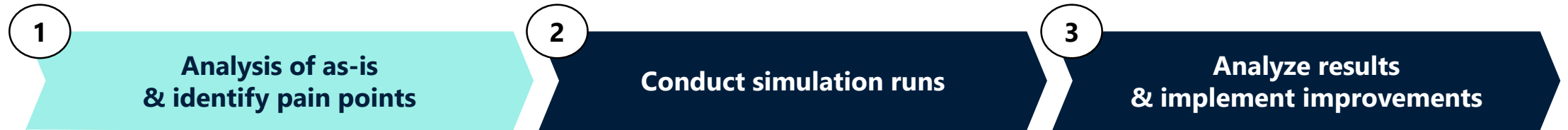
▶ The **quality** of the planning result heavily depends on precise setup of the planning cost model and settings.



▶ Finetuning and optimizing those settings can bring considerable further improvements and up to 5% reduction of transport costs.<sup>1</sup>



# How Do We Optimize the Optimizer?



Analyze as-is transportation **planning process**



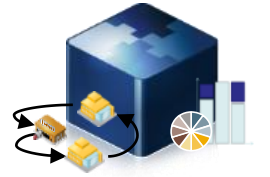
Check current **optimizer settings, constraints** and **planning costs**



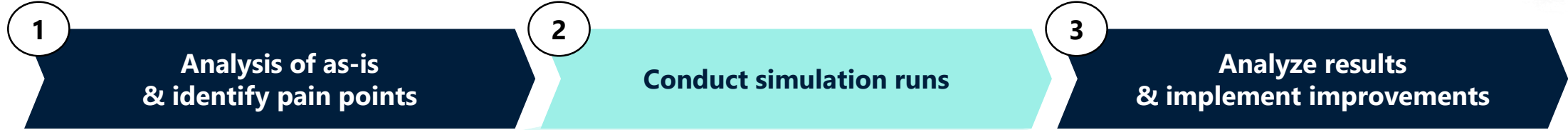
Evaluate current **quality of planning result**  
(compare optimizer result with manual changes and actual execution of tours)



Identify planning **weaknesses** and **pain points**



# How Do We Optimize the Optimizer?



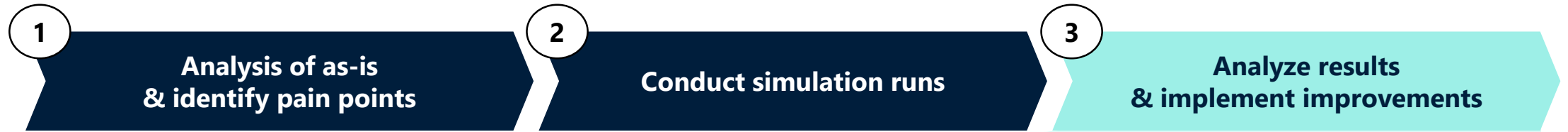
Conduct optimizer simulation runs based on **realistic data from production**, adjusting **planning parameters** and assessing **impact on KPIs**

Input						Output															
Nr	Description	Max nr processes	Max runtime	Max nr of stops	Costs per intern. stop	Blackboard parameter	Total costs	Used vehicles	FOs created	Duration [h]	Distance [km]	StopOffs	% of stores w/ 2 stops	Average utilization [M3]	Initial Solution	Best init. solution after	Best solution after	Nr of generations	Total generations	Comments	
0	Original run 11.08.21	2	1200	4, 5			21814	49	61	270	740	119	24%	93%	22925	36	15,1	848	1696		
0	Manually updated transportation plan								62		740	117									
1	Local run, original data	2	1200	4, 5			21814	49	61	270	740	119	24%		22925	38	14,1	827	1654		
2	Local run, original data, 6 parallel processes	6	1200	4, 5			21698	49	62	270	740	120	25%	92%	22925	38	15,1	575	3450		
3	Local run, original data, 6 parallel processes, no max stops	6	1200	Unlimited		Neighbourhood size: 20	20985	49	59	267	7513	122	27%	94%	22925	37	10,1	536	3216	Max number of stores was 4	
4	Local run, original data, 6 parallel processes, no max stops, 1 hour runtime	6	3600	Unlimited		Neighbourhood size: 20	20759	48	60	270	7388	118	23%	95%	22925	44,8	1487	8922	3216	Max number of stores was 4	
5	Local run, original data, 6 parallel processes, max stops = 1	6	1200	5, 6			21806	49	60	269	740	123	28%		22925	41	16,0	558	3348		
6	Local run, original data, 6 parallel processes, RearrangeDeliveriesInOpt	6	1200	4, 5		RearrangeDeliveriesInOpt	22364	52	61	272	740	119	24%		22925	38	1,7	39	234		
7	Local run, original data, 6 parallel processes, RearrangeDeliveriesInOpt	6	3600	4, 5		RearrangeDeliveriesInOpt	22337	50	61	274	740	124	29%		22925	36	33,2	127	762		
8	Local run, original data, 6 parallel processes, default max neighborhoodsize (10)	6	1200	4, 5		Removed Neighbourhood size: 20	22126	49	62	275	740	121	26%		23455	37	9,9	537	3222		
9	Local run, original data, 6 parallel processes, higher stop off costs (*1,5)	6	1200	4, 5	x 1,5		25052	49	62	272	740	113	18%		26211		8,6	534	3204		
10	Local run, original data, 6 parallel processes, higher stop off costs (*2)	6	1200	4, 5	x 2		28391	51	62	273	740	118	23%	92%	28575		10,1	505	3030		
11	Local run, original data, 6 parallel processes, higher stop off costs (*2), no max nr of stops	6	1200	Unlimited	x 2		27737	49	61	271	740	116	21%	93%	28575	38	16,1	548	3288		
12	Local run, original data, 6 parallel processes, higher stop off costs (*3)	6	1200	4, 5	x 3		33640	50	61	271	740	115	20%	93%	34223		16,5	471	2826		
13	Local run, original data, 6 parallel processes, higher stop off costs (*10)	6	1200	4, 5	x 10		72978	50	63	271	740	110	15%	90%	73769		2,9	511	3066		
14	Local run, original data, 6 parallel processes, higher stop off costs (*3), RearrangeDeliveriesInOpt	6	1200	4, 5	x 3	RearrangeDeliveriesInOpt	34091	53	63	273	740	110	15%		34223		0,8	38	228		
15	Local run, original data, 6 parallel processes, no max stops, RearrangeDeliveriesInOpt	6	1200	Unlimited		RearrangeDeliveriesInOpt	21935	51	61	271	740	120	25%		22925		3,0	49	294		
16	Local run, original data, 6 parallel processes, no max stops, higher stop off costs (*10)	6	1200	Unlimited	x 10		34521	51	62	273	740	110	15%		22754		5,2	421	698		
17	Local run, original data, 6 parallel processes, no max stops, higher stop off costs (*3)	6	1200	Unlimited	x 3		32084	50	62	273	740	113	18%		21356		6,0	231	764		







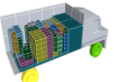



## Result:

After 17 simulation runs transport costs could be **reduced by ~5%**

# How Do We Optimize the Optimizer?



## KPS customer example:

KPI	Action taken	Improvements
 <b>Total transportation costs</b>	<ul style="list-style-type: none"> <li>Increase number of parallel processes for optimizer to improve optimization runs</li> </ul>	5% overall cost reduction 
 <b>Number of trucks used</b>	<ul style="list-style-type: none"> <li>Remove maximum number of stops</li> <li>Include store returns in planning</li> </ul>	4% of trucks saved 
 <b>Total distance</b>	<ul style="list-style-type: none"> <li>Increase distance planning costs</li> </ul>	Total distance shortened by 3% 
 <b>Average truck utilization</b>	<ul style="list-style-type: none"> <li>Increase fixed planning costs per tour</li> <li>Include store returns in planning</li> </ul>	Average truck utilization increased by 3% 
 <b>On-time delivery in peak weeks</b>	<ul style="list-style-type: none"> <li>Activate blackboard parameter to adjust and relax store delivery time windows in peak weeks</li> </ul>	On-time delivery in peak weeks increased by 2% 

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# LET'S OPTIMIZE TRANSPORTATION

## VISIT US AT THE KPS BOOTH A1, HALL 1

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**KPS**

